

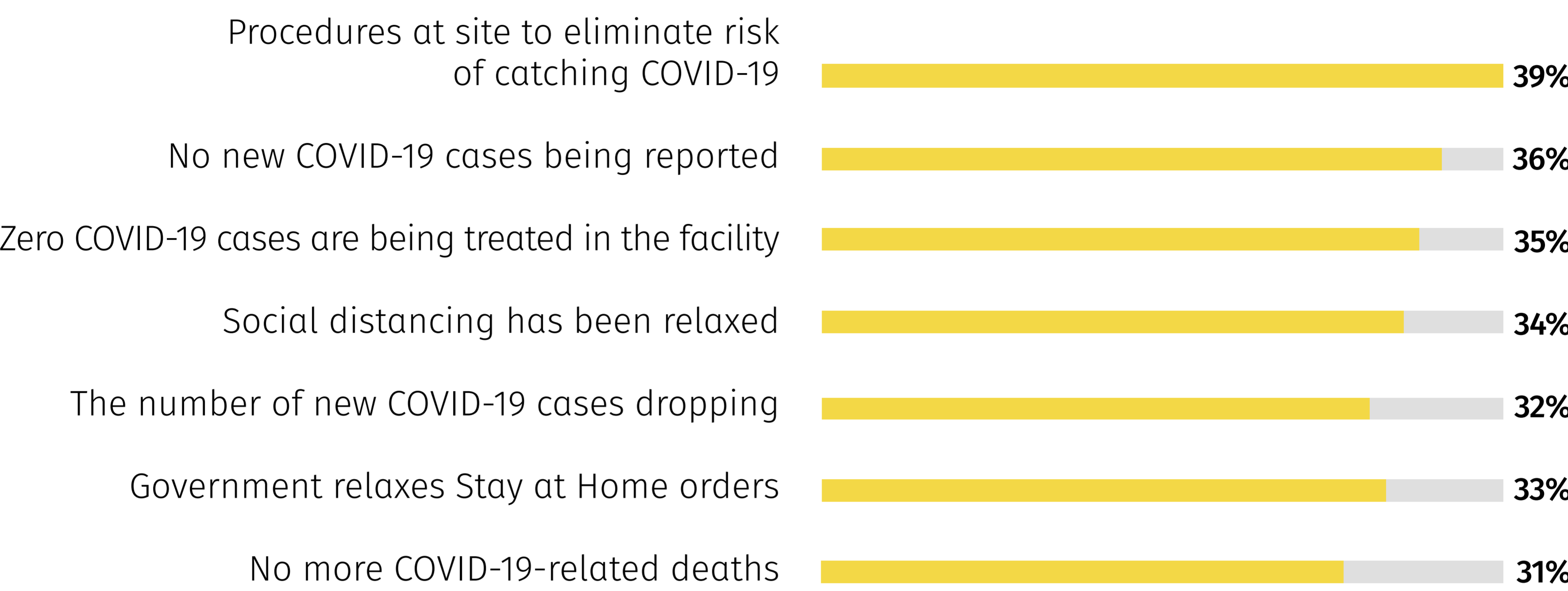
THE PROBLEM

Providers must build confidence in order for patients to return to treatment settings.

THE FACTS

There is no one factor which signals to people it is safe to reschedule in-person visits. Among many factors, only one is in direct control of providers and that is putting visible procedures in place to mitigate the risk of transmission.

FACTORS DETERMINING WHEN SAFE TO SCHEDULE FACILITY VISITS



39% figure. BVK Health Care Pulse Wave 1 April 22 - 26, 2020 (n=500)

THE SOLVE

Among the steps we can take to mitigate risks and increase customer confidence in returning for care, BVK Health thinks there are four that should be incorporated into care site works and patient flow.

What We Say About Ourselves



Safety
Precautions (13%)

- Nightly deep cleaning on site
- Continuous office sanitizing
- Staff tested for coronavirus



No COVID
Onsite (5%)

- Off hospital campus
- No COVID patients onsite
- Separate COVID care center

What People Experience



Virtual Care
Options (7%)

- Video chat with a provider
- Nurse call lines
- Text when ready to enter clinic



Social
Distancing (4%)

- Direct route into exam room
- Spacing of visits to avoid contact
- No waiting rooms

LEARN MORE

To learn more visit [BVK.com](https://bvk.com)